

Southampton City Better Care Performance Report

Month 2, 2018/19
(Apr – May)

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City-Wide Dashboard

Month 2 (Apr – May 18)

Green	≤0% difference	On Track
Amber	>0% and <10% difference	Slightly Off Track
Red	≥10% difference	Off Track

Metric	Year to Date vs. Target	Year to Date vs. Last Year	Commentary
Urgent Care Demand			
Non elective admissions	Slightly worse (6% higher than target)	Better (4% lower than last year)	<ul style="list-style-type: none"> As at Month 2, NEL admissions are 4% lower than last year, but 6% higher than target.
Non elective short stay admissions (<24 hours)	No Target set	Better (4% lower than last year)	<ul style="list-style-type: none"> NEL short stays are significantly lower last year – this is probably due to the coding changes that were introduced in August 2017, where very short stays into CDU ward are now coded as and A&E attendance only.
Non elective longer stay admissions (>24 hours)	No Target set	Slightly worse (5% higher than last year)	<ul style="list-style-type: none"> Both working age adults and older people age groups have seen an increase in longer stay admissions year on year; 6% increase and 5% increase respectively.
A&E attendances (all types)	No target set	Slightly worse (3% higher than last year)	<ul style="list-style-type: none"> All three age groups have seen an increase in A&E attendances. Older people attendances have seen the greatest increase; 8% year on year.
Discharge & Out of Hospital Model			
DTOC rate (May snapshot)	Target Not Achieved* (4.9% vs. 4.6% target)	Better* (1.3% lower than last year)	<ul style="list-style-type: none"> *Southern Health reported 0 delayed days in May, which is assumed to be a data reporting issue. The overall DTOC performance will therefore be skewed because of no data from Southern Health.
Delayed days	Target Not Achieved* (10% higher than target)	Better* (19% lower than last year)	<ul style="list-style-type: none"> Provider DTOC rates in May: <ul style="list-style-type: none"> UHS 6.1% Solent 2.0% Southern Health: 0% (as per above)
Permanent admissions into residential care	Slightly worse (7% higher than target)	Worse (12% higher than last year)	<ul style="list-style-type: none"> April admissions were 53% higher than the previous year, however in May these have come down and are 16% lower than May last year.
Prevention			
Injuries due to falls	Target Not Achieved (10% higher than target)	Slightly worse (1% higher than last year)	<ul style="list-style-type: none"> April admissions for falls were 9% higher than April last year. May admissions for falls were 11% higher than May last year.



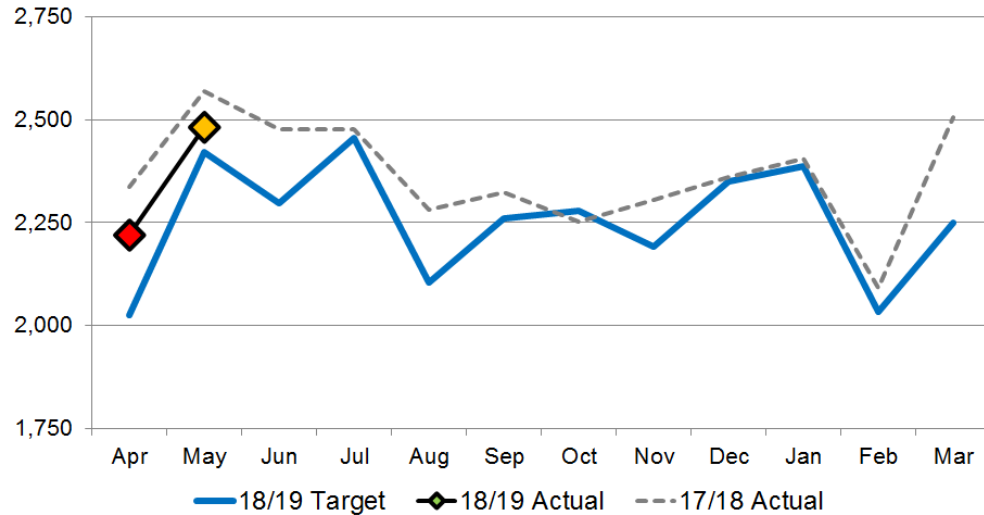
Urgent Care Demand

Urgent Care Demand – All Ages

NEL Admissions (all providers)

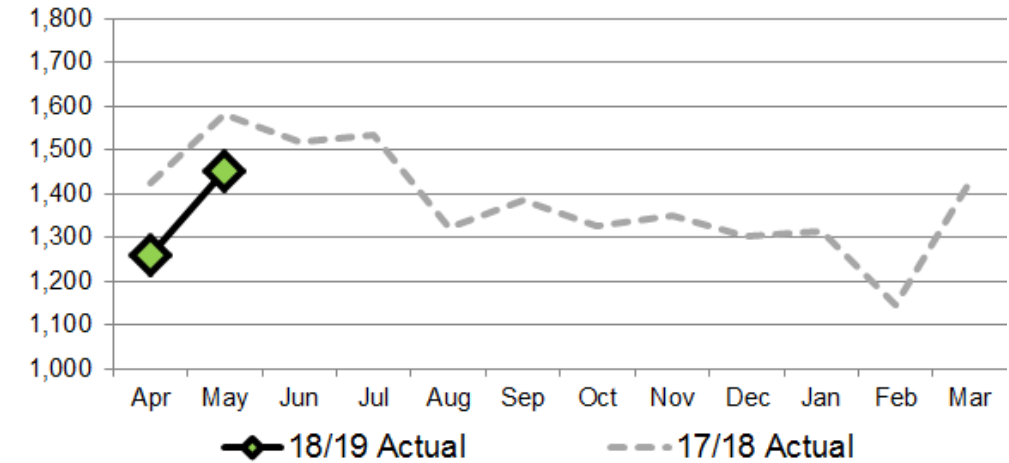
6% higher than target

4% lower than last year



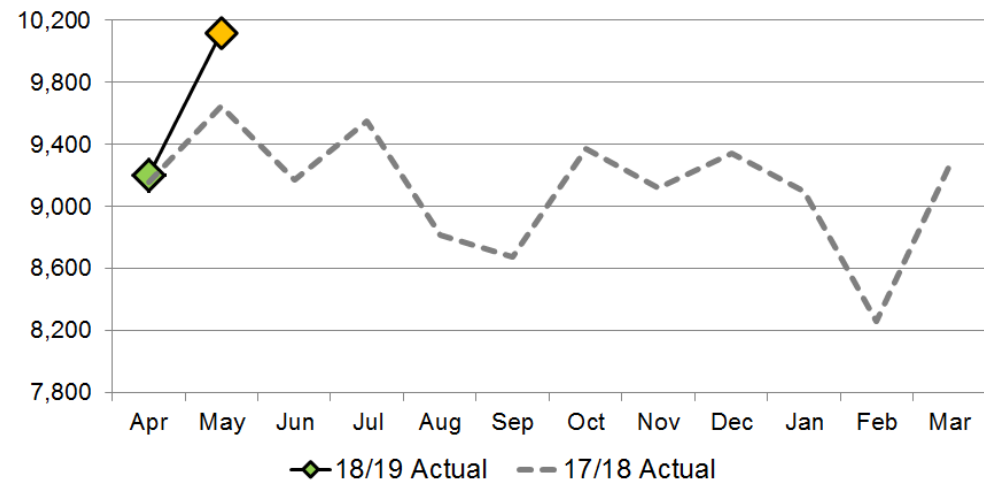
NEL Short Stay Admissions (<24hr) (all providers)

10% lower than last year



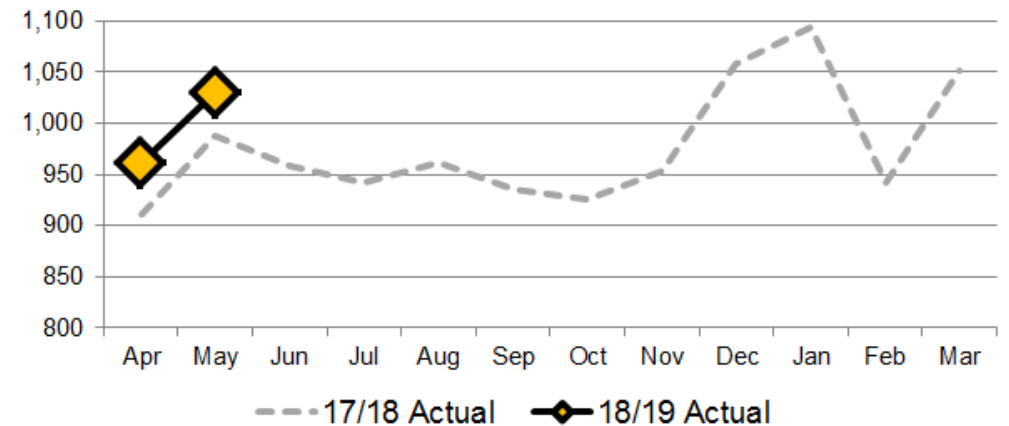
A&E Attendances (Types 1, 2 and 3 – all providers)

3% higher than last year



NEL Long Stay Admissions (>24hr) (all providers)

5% higher than last year

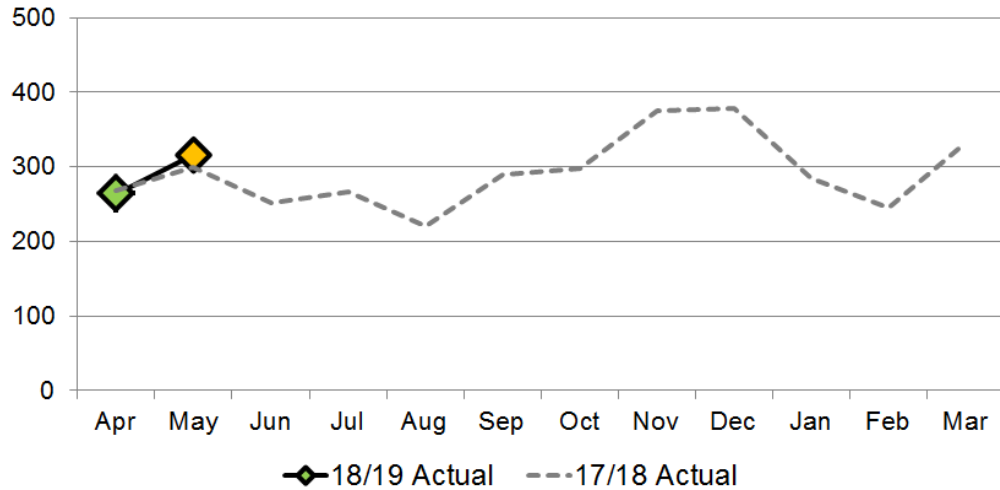




Urgent Care Demand – Children & Young People (0-17yrs)

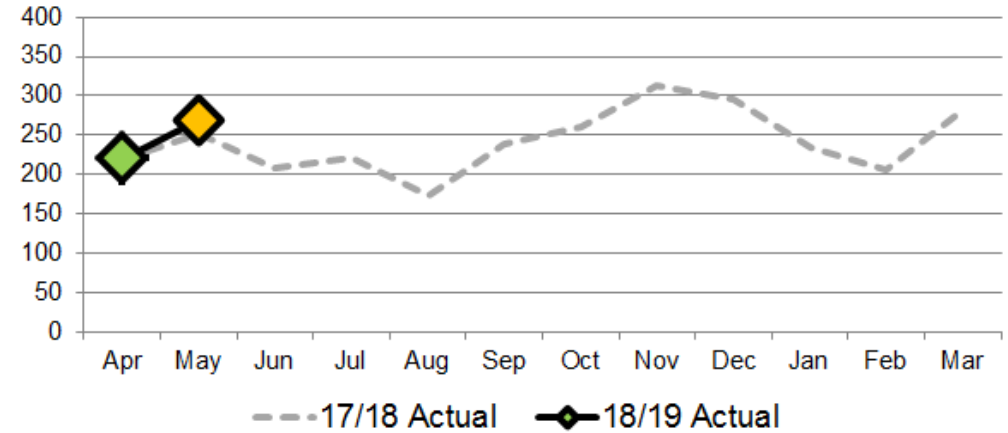
NEL Admissions (all providers)

4% lower than last year



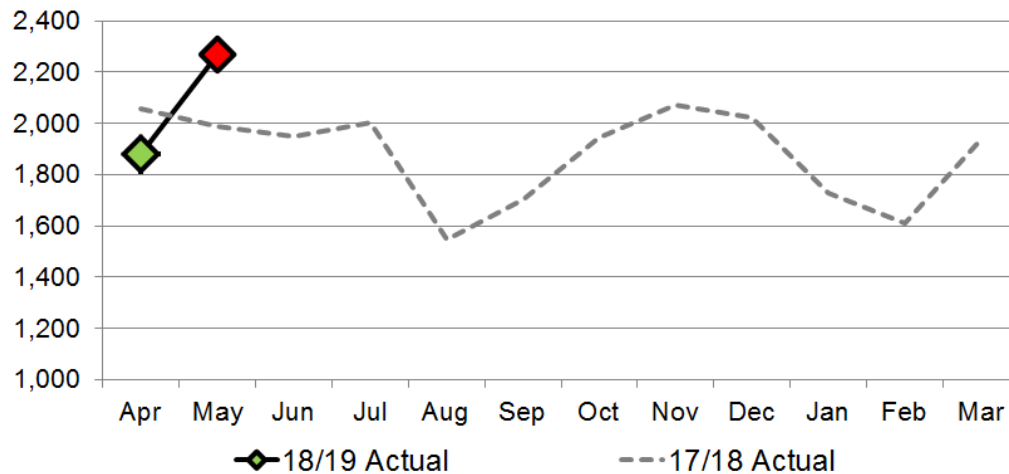
NEL Short Stay Admissions (<24hr) (all providers)

4% higher than last year



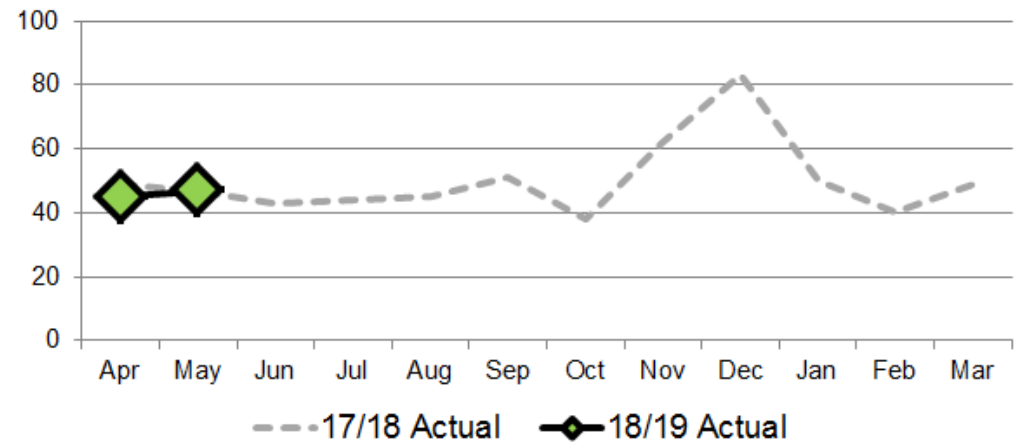
A&E Attendances (Types 1, 2 and 3 – all providers)

3% higher than last year



NEL Long Stay Admissions (>24hr) (all providers)

4% lower than last year

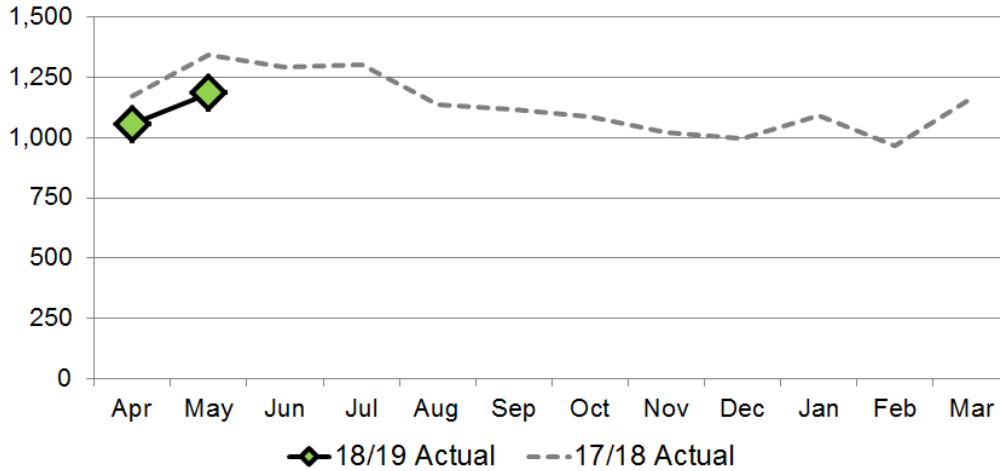




Urgent Care Demand – Working Age Adults (18-64yrs)

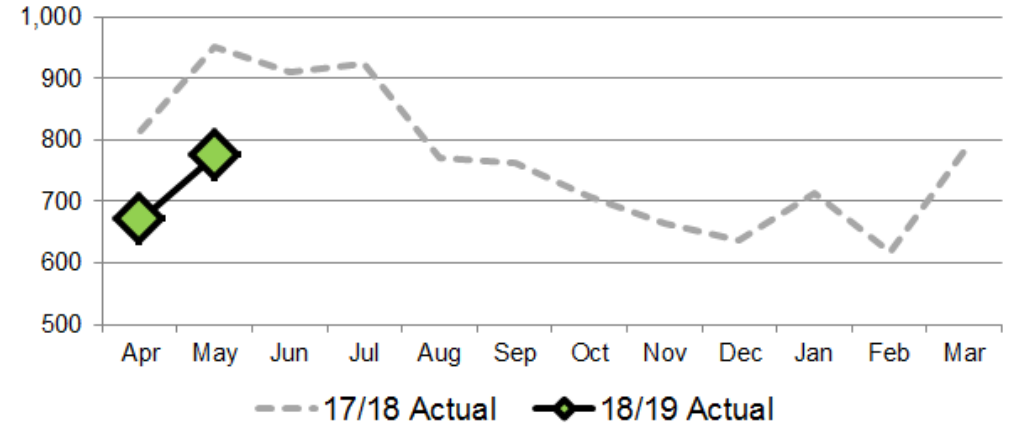
NEL Admissions (all providers)

4% lower than last year



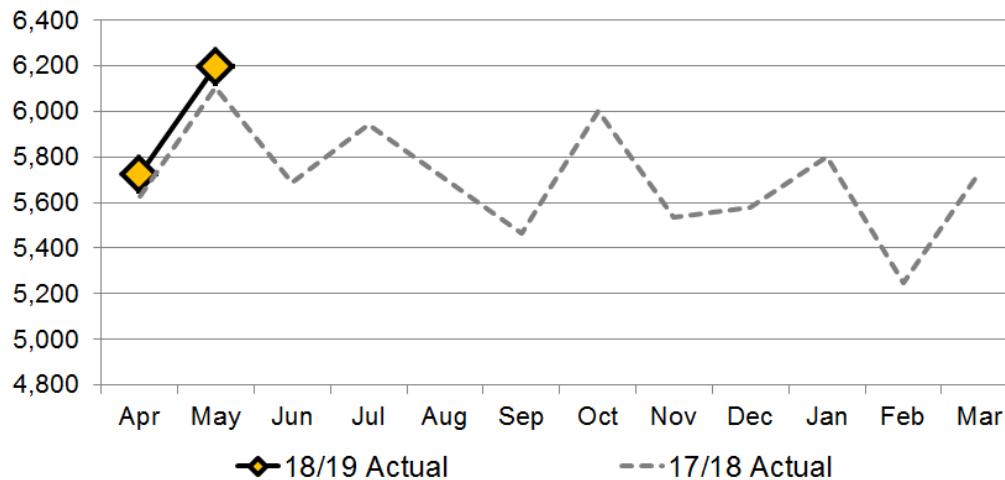
NEL Short Stay Admissions (<24hr) (all providers)

18% lower than last year



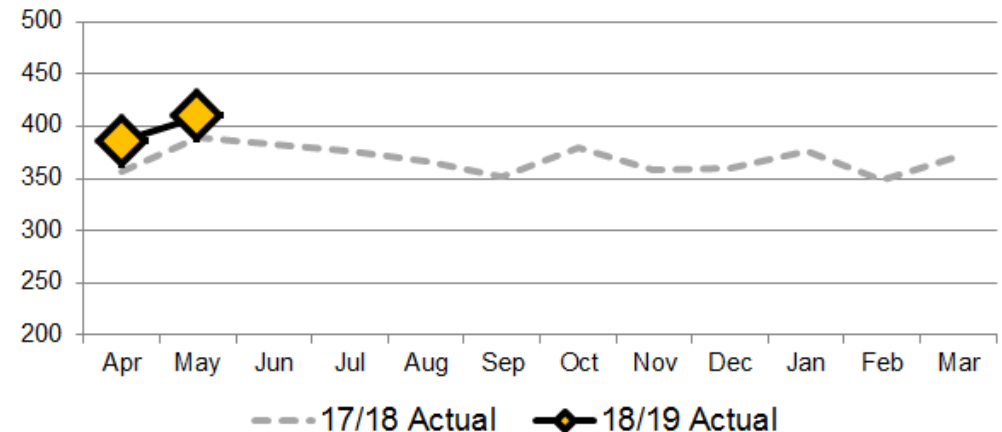
A&E Attendances (Types 1, 2 and 3 – all providers)

2% higher than last year



NEL Long Stay Admissions (>24hr) (all providers)

6% higher than last year

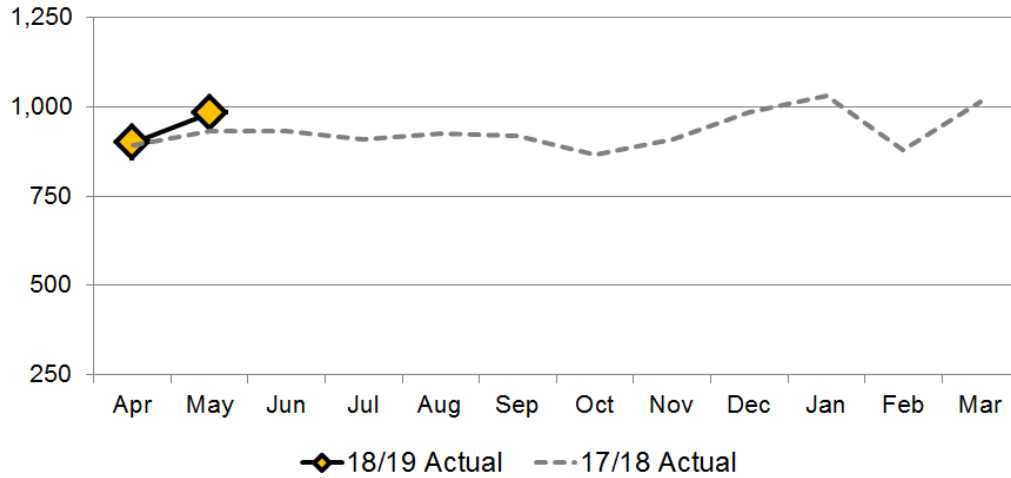




Urgent Care Demand – Older People (64yrs+)

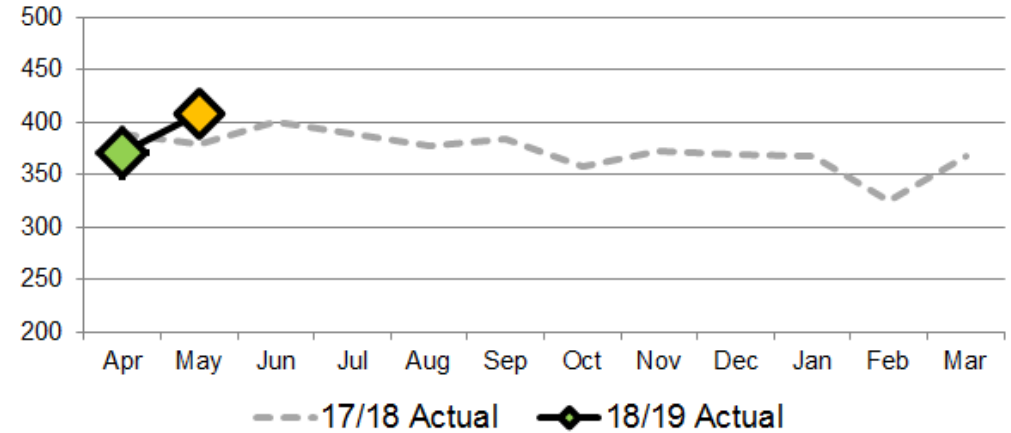
NEL Admissions (all providers)

4% lower than last year



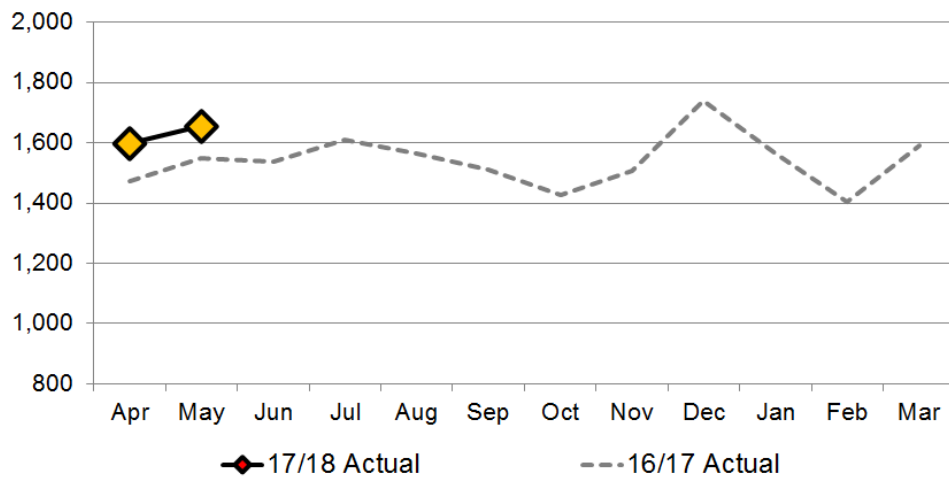
NEL Short Stay Admissions (<24hr) (all providers)

1% higher than last year



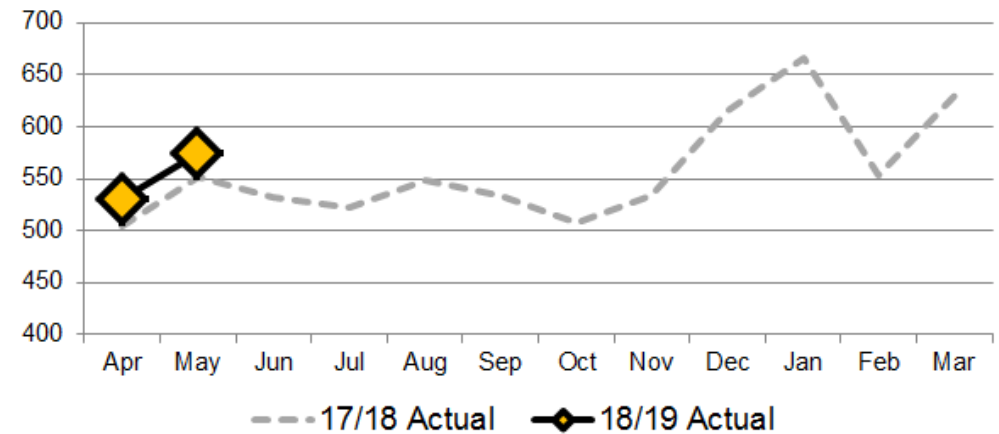
A&E Attendances (Types 1, 2 and 3 – all providers)

8% higher than last year



NEL Long Stay Admissions (>24hr) (all providers)

5% higher than last year



NEL Admissions – Top 15 Primary Diagnoses (Year to Date)

Children (0-17yrs)

	Activity
B349 - Viral infection, unspecified	61
J069 - Acute upper respiratory infection, unspecified	38
J039 - Acute tonsillitis, unspecified	31
A099 - Gastroenteritis and colitis of unspecified origin	17
J22X - Unspecified acute lower respiratory infection	14
A084 - Viral intestinal infection, unspecified	12
R104 - Other and unspecified abdominal pain	12
R458 - Other symptoms and signs involving emotional state	11
R11X - Nausea and vomiting	10
Z038 - Observation for other suspected diseases and conditions	10
J219 - Acute bronchiolitis, unspecified	10
N390 - Urinary tract infection, site not specified	10
P599 - Neonatal jaundice, unspecified	9
R568 - Other and unspecified convulsions	9
R509 - Fever, unspecified	9
T391 - Poisoning: 4-Aminophenol derivatives	8

Older People (65yrs+)

	Activity
N390 - Urinary tract infection, site not specified	80
J181 - Lobar pneumonia, unspecified	74
R296 - Tendency to fall, not elsewhere classified	68
J440 - Chronic obstructive pulmonary disease with acute lower respiratory infection	57
R074 - Chest pain, unspecified	47
J189 - Pneumonia, unspecified	43
K590 - Constipation	38
R55X - Syncope and collapse	37
A419 - Sepsis, unspecified	34
S7200 - Fracture of neck of femur	33
J22X - Unspecified acute lower respiratory infection	29
J441 - Chronic obstructive pulmonary disease with acute exacerbation, unspecified	29
L031 - Cellulitis of other parts of limb	29
N179 - Acute renal failure, unspecified	23
R072 - Precordial pain	23
M2555 - Pain in joint	22

Working Age Adults (18-64yrs)

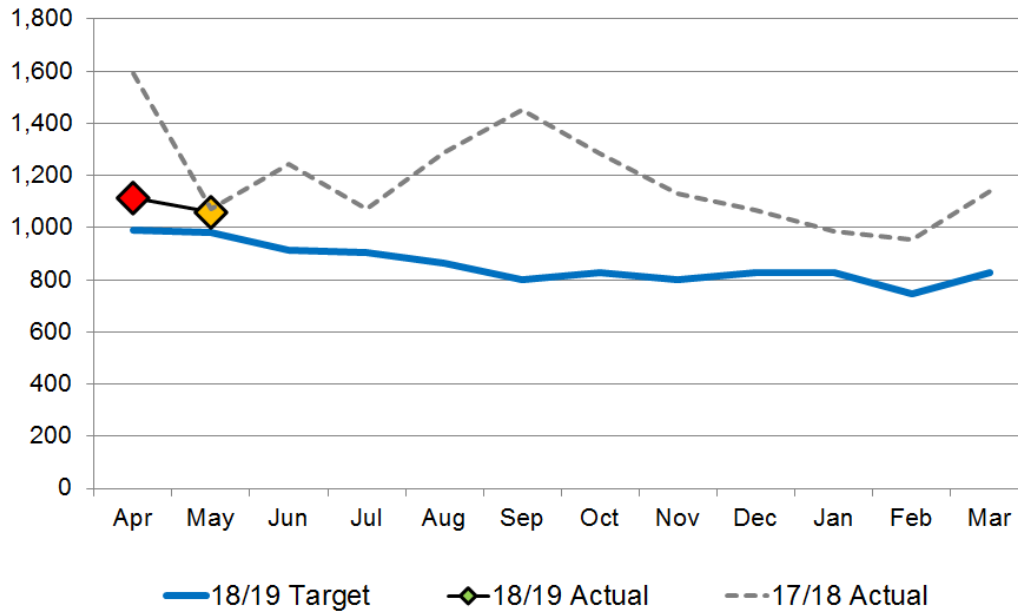
	Activity
R104 - Other and unspecified abdominal pain	76
R074 - Chest pain, unspecified	58
R103 - Pain localized to other parts of lower abdomen	41
R101 - Pain localized to upper abdomen	41
N390 - Urinary tract infection, site not specified	39
A099 - Gastroenteritis and colitis of unspecified origin	36
J181 - Lobar pneumonia, unspecified	32
T391 - Poisoning: 4-Aminophenol derivatives	31
R072 - Precordial pain	30
R073 - Other chest pain	30
R51X - Headache	29
G439 - Migraine, unspecified	28
J440 - Chronic obstructive pulmonary disease with acute lower respiratory infection	27
R568 - Other and unspecified convulsions	27
K358 - Acute appendicitis, other and unspecified	24
K590 - Constipation	22



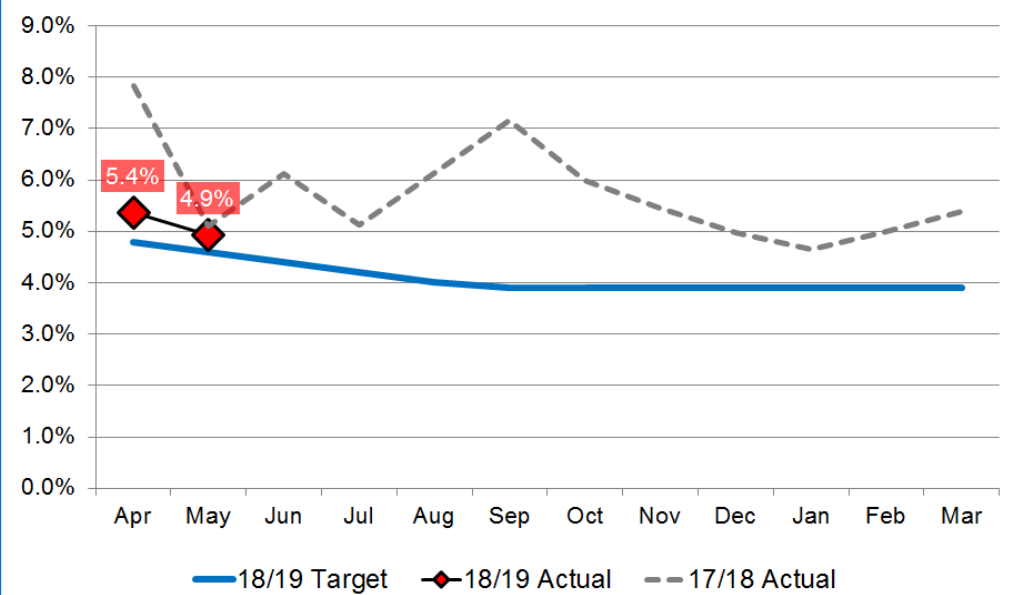
Discharge & Out of Hospital Model

Delayed Transfers of Care (DTOC)

Delayed Days	YTD Target	YTD Actual	DTOC Rate	May Target	May Actual
	1,972	2,173		4.6%	4.9%



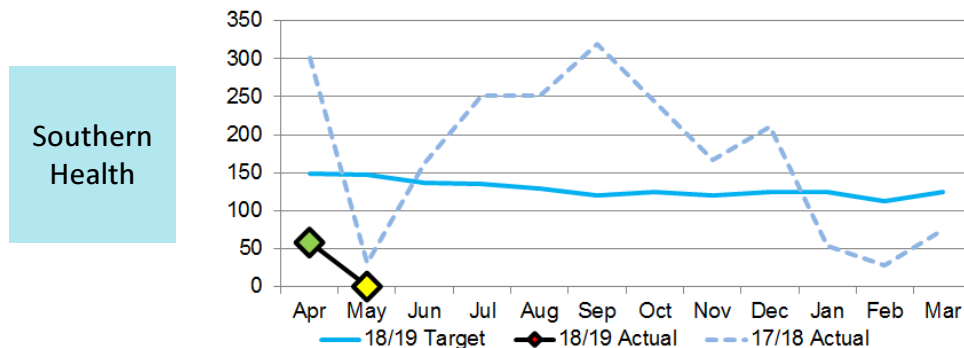
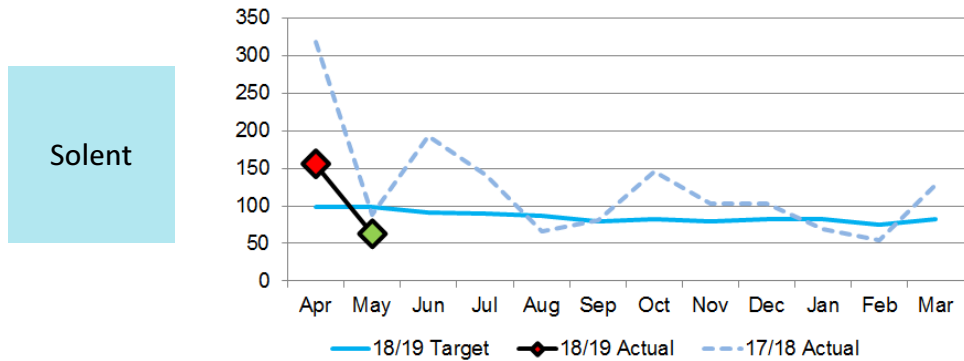
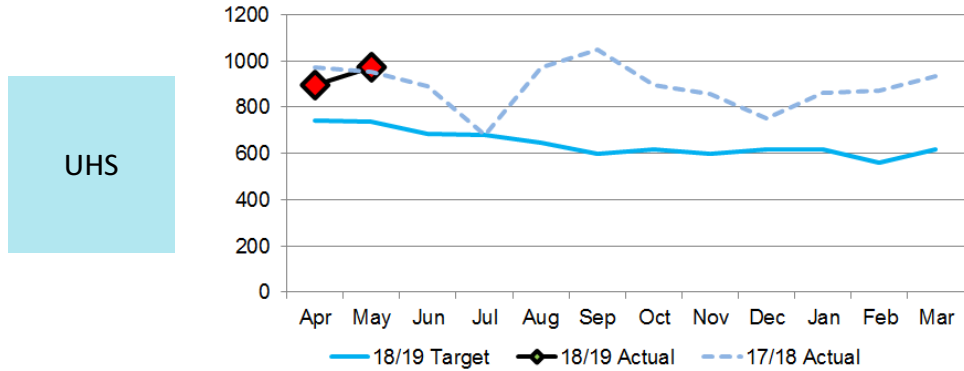
(Delayed days, 18yrs+, Total - UHS, Solent, Southern Health)



(DTOC rate, 18yrs+, Total - UHS, Solent, Southern Health)

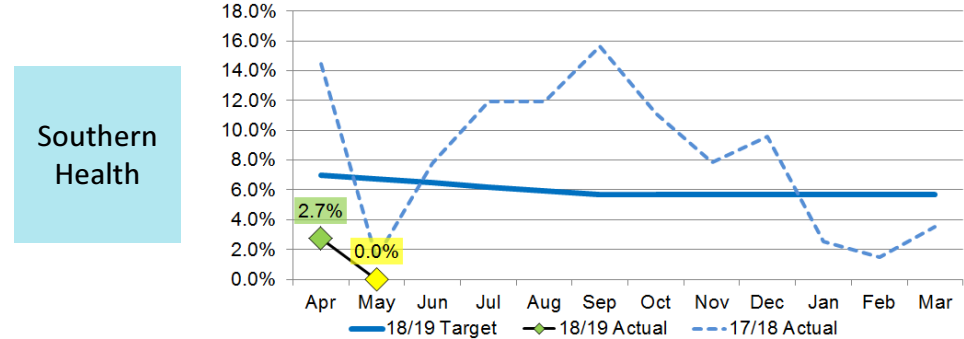
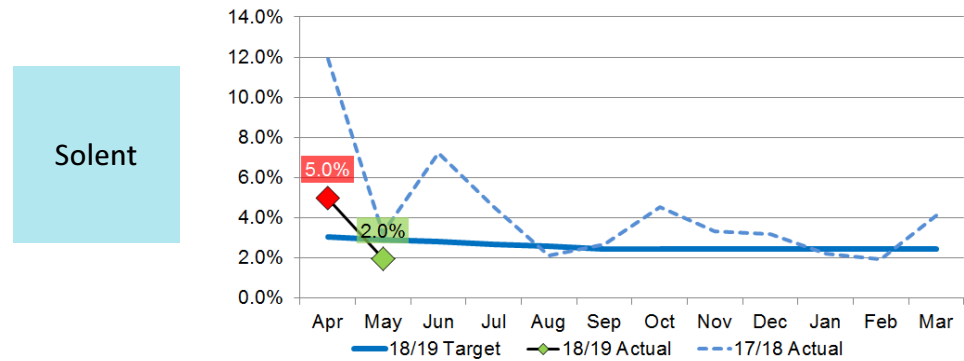
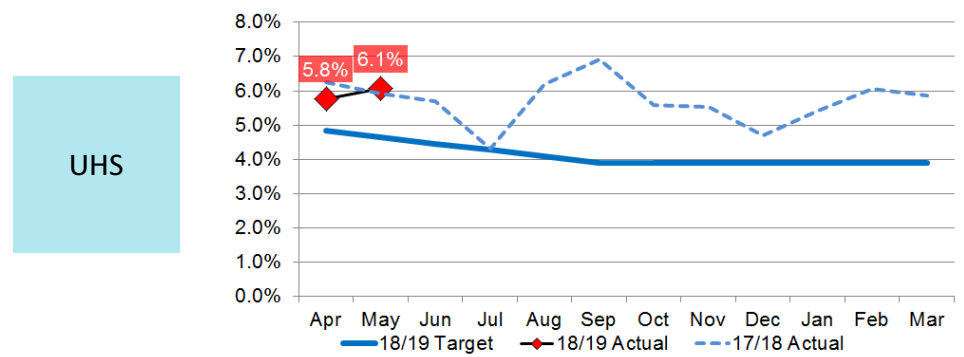
Delayed Transfers of Care (DTOC)

Delayed Days by Provider



(Delayed days, 18yrs+, UHS, Solent, Southern Health)

DTOC Rate by Provider

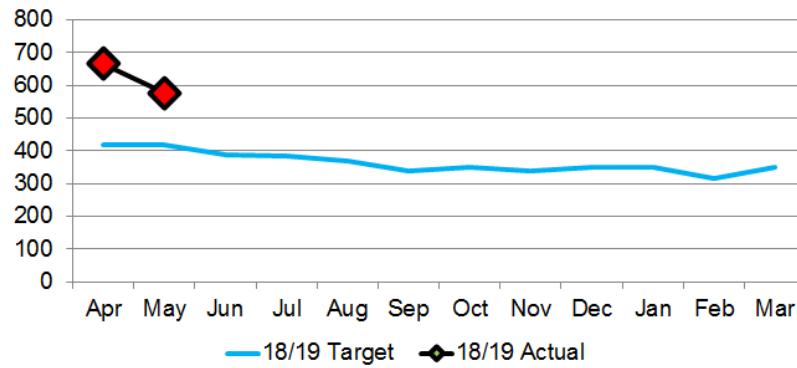


(DTOC rate, 18yrs+, UHS, Solent, Southern Health)

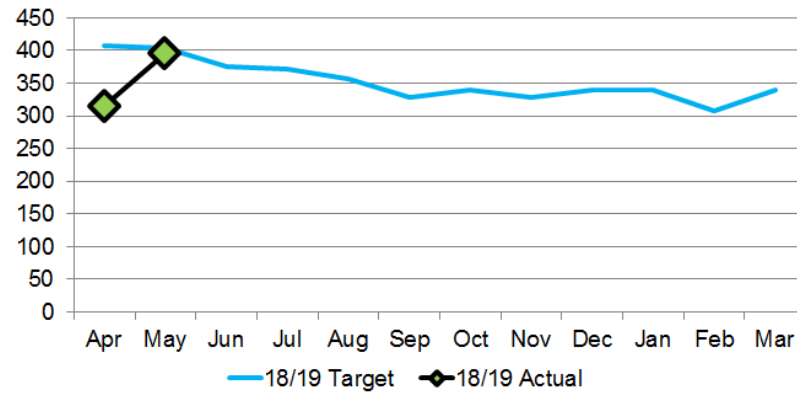
Delayed Transfers of Care (DTOC)

Delayed Days by Responsible Organisation

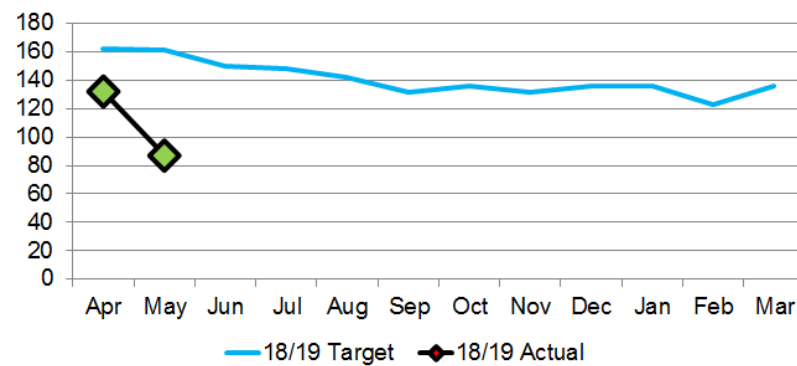
NHS



Social Care



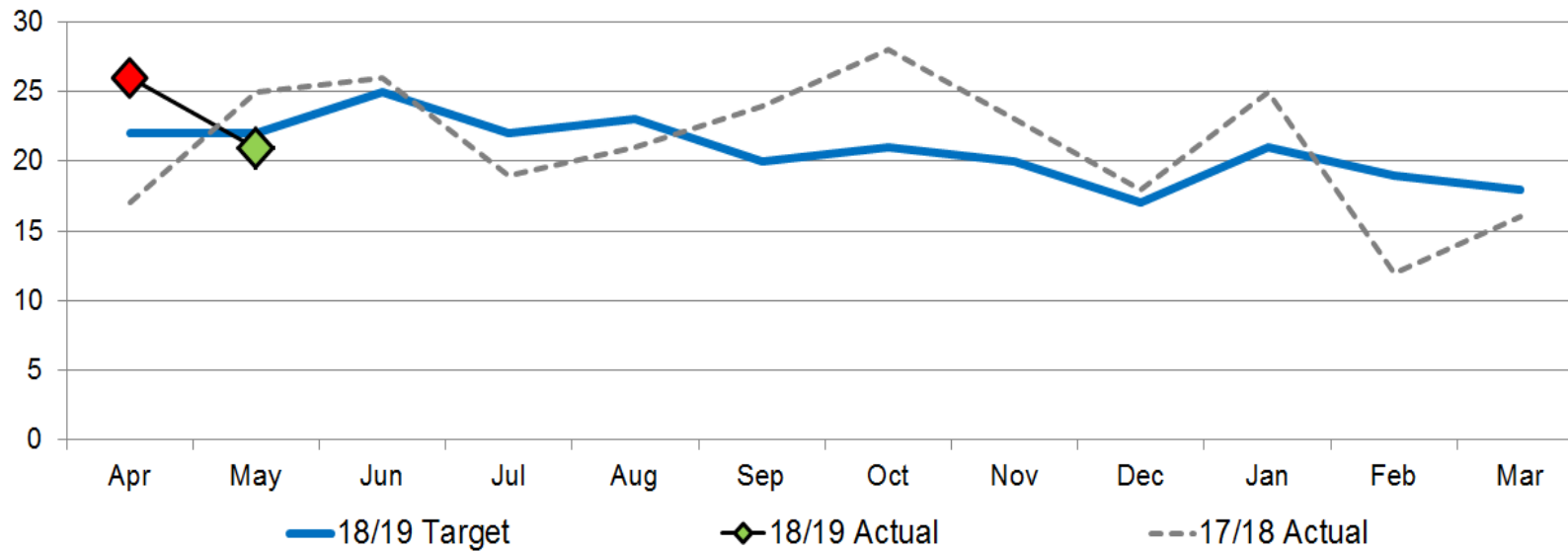
Joint



Permanent Admissions into Residential Care

7% higher than target

12% higher than last year





Prevention

Injuries due to falls

1% higher than last year

